



Annual Report 2019

Hilfe zur Selbsthilfe

Help

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Help at a glance

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Projects
worldwide

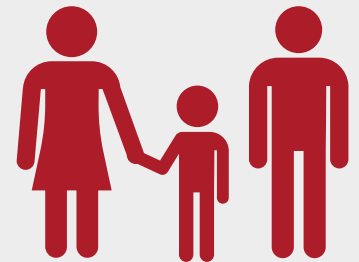


23

Project
countries

491

Employees



4.2 million

Beneficiaries



26.7 million €

Project volumes



ca.

92%

 of donations
go to projects



Burkina Faso



Iraq



Kosovo



Zimbabwe

Preface

Dear readers,

As we look back on the past year and ahead into the future, our view this time has been clouded by a pandemic that nobody expected. But in many ways, dealing with unforeseen events is part of Help's core business. First of all, I am pleased and thankful that we at Help are able to handle the current challenges, work effectively and efficiently from home and do our part to contain the pandemic without delay in our project countries through additional hygiene measures.

However, my concern is that the Corona outbreak is making the humanitarian situation in the world much worse than before. The many potential consequences cannot be predicted at this time. In recent weeks, the COVID-19 pandemic has often been described as the biggest humanitarian crisis since World War II. But there were visible crises even before the pandemic, especially in our area of work. Important parts of the world

Doing our part to contain the pandemic through additional hygiene measures

are being waged against large segments of their own populations, major corporations are exploiting the poorest people, international law is of little importance to UN Security Council members and their allies, and the global ecosystem is dying a silent death.

In mid-2019, the UNHCR set a sad record: There were more displaced people in June than ever before. More than 70 million people were forced to leave their homes for various reasons. This number is already close to 80 million people in 2020. Violence and poverty continue to be the main drivers. The Sahel region, Syria and Yemen in particular, are the focus of Help's work, but we have also been supporting people in other crisis regions, such as South Sudan, for a long time. There was unfortunately no political détente in any of the regions in 2019. In other words, these are the global political and economic framework conditions of humanitarian aid and they influence our actions every day.

We now know how dangerous and serious the effects of a global pandemic can be. But in 2019, countless people also fell victim to diseases that are not prominently featured in the media because they rarely affect people in the Global North, if ever. We're talking about malaria (around 500,000 deaths per year), cholera (around 120,000 deaths per year) and other diarrhoeal diseases. Many of these diseases are linked to poor access to clean water. This is why Help is committed to improving the water supply and sanitation at many of its sites.



However, another growing concern is climate change, the consequences of which are becoming increasingly noticeable in many areas, leaving entire regions uninhabitable. The situation is particularly complex when several of these effects overlap, and the fact that the humanitarian system is running low on resources only makes matters worse. Help is relying more and more on local civil society to provide faster and better assistance. An increasing number of programmes are also organised on a regional basis.

On the following pages, you will find out more about our work in the past year, detailed reports on the projects, descriptions of the impact of our work and a clear presentation of our figures.

Thank you for your support!

Yours,

A handwritten signature in blue ink, which appears to read 'Karin Settele'.

*Karin Settele
Managing Director*

Values and rules for responsible action



Help's organisational and compliance culture

An integral part of Help's organisational culture and one of the key factors in its success is to act in accordance with ethical principles and comply with all guidelines. This aspect of our organisation is called a compliance culture. At Help, we created the foundation for this culture by establishing a comprehensive code of conduct that enshrines a common understanding of values and compliance. In addition to this code, we observe the anti-fraud and anti-corruption guidelines as well as guidelines on preventing and combating sexual exploitation and sexual abuse.

For a compliance culture to work, it must be well accepted by the majority of the members in the organisation. This includes not only respect for the individual's own integrity, but also a zero tolerance attitude toward the misconduct of other organisation members. This is managed with a clearly regulated procedure, consisting of guidelines for internal and external complaint management. Employees and external parties can use these channels to report information about possible misconduct by Help members. Depending on the type and scope

of the information, it can be addressed to the respective regional director, the Help Centre in Bonn, Germany, or the ombudsperson.

Any information relating to 'fraud and corruption', 'sexual harassment' or other criminal conduct will be reported to the Compliance unit, which conducts all internal investigations in cooperation with the Internal Audit unit. Informants can also contact the ombudsperson for guidance. The latter does not carry out investigations, but instead acts as a neutral body that follows the internal investigation and, if necessary, takes part in finding a solution. Each year, the ombudsperson reports to the general meeting on all matters that have arisen and how they have been handled.

Read more about our rules here:



Our mission and vision can be found here:



Helpers on the ground



I was cheering and crying for joy

Country Director in Burkina Faso: Kristina Rauland-Yambré

“When the government of Burkina Faso made health-care free for all children up to five years of age and pregnant women, I cheered and cried for joy. Help had previously carried out this pilot project in Burkina Faso for years in order to provide free access to basic healthcare for women and children, who are especially impacted by malnutrition and high mortality rates. Thanks to Help, we are thrilled to have such a comprehensive healthcare system in the country. As a team, we felt proud to have made a huge contribution to a major reform that has made life easier for all the people of Burkina Faso.



Manager, Association Help Tchad pour le Développement: Mahamat Moussa



It is an honour to work independently and under one's own responsibility

“Having worked for Help for many years and with their support, we have been able to set up our own local aid organisation in Chad. We are still working with Help, but we are implementing the projects as an independent organisation, which is a great honour. We are very pleased to be able to help our country through our own efforts and create new perspectives.



Thank you to all the donors and to my team



Country Director in Mali: Oumarou Maazou

“I can only thank all the donors in Germany for their generosity. Every day I see how our projects save lives here in Mali and how they give hope to the people of our crisis-ridden country. Our Help team here is also amazing. The projects they run are always successful, despite the difficult security situation in the country.



Starting over in Zimbabwe



Emergency aid and reconstruction after Cyclone Idai

Cyclone Idai hit the coast of Mozambique on 15 March 2019. With speeds of up to 170 kilometres per hour, the tropical storm swept across south-east Africa, leaving a trail of destruction. More than 1,000 people lost their lives and hundreds of thousands were left homeless. The storm also devastated entire regions of Zimbabwe, where Help has been active since 1992. The districts of Chimanimani and Chipinge in eastern Zimbabwe were severely impacted. Idai claimed the lives of over 300 people there.

Despair after the storm

The cyclone brought destruction and flooding, but above all despair. In Chipinge alone, 2,500 families lost their homes. Livestock was decimated, roads and bridges were destroyed. The storm also wiped out more than 4,700 hectares of crops close to harvest – a severe blow to the poor rural population. Without a roof over their heads or sufficient supplies, many began to fear an uncertain future.

Help started emergency relief efforts immediately after the disaster to support the affected families. In addition to food packages, we distributed tents and blankets to the many families who had lost their homes overnight. To prevent the spread of diseases, funds were also spent on drinking water treatment and buckets. We succeeded in reaching a total 6,000 people with our emergency aid.

Reconstruction through help towards self-reliance

“Cyclone Idai hit our little house with full force”, recalls Tobias Singana, the father of a family. “When the roof collapsed, we ran outside. But with the wind it was difficult to get anywhere. Our house and our fields were completely destroyed. We had no money to rebuild, no food and no place to sleep”.

Countless people in Zimbabwe have had similar experiences. To give them a fresh start, Help provided 350 families in Chipinge with materials for rebuilding their homes: “When Help came to our village and provided us with food and building materials, we were so grateful. We can finally start over again and rebuild our house”, said the happy father.

According to the principle of ‘Help towards self-reliance’, our team was on hand to advise people during the construction work. They focused especially on disaster-proof construction techniques so that the houses would not collapse again during the next storm.

Diversity for sustainable aid

Since most of the people in Chimanimani and Chipinge depend on agriculture for their livelihoods, the loss of the harvest was



Thousands of families in Zimbabwe alone lost their homes.

a severe blow for many. This is why, in addition to the reconstruction efforts, Help distributed seeds so that farmers could replant their fields. This was how we were able to improve the living conditions of 2,000 families in a sustainable way.

Thanks to the efforts of our local team, many of the survivors can now stand on their own two feet again. Nevertheless, the situation in Zimbabwe remains tense. The country is suffering immensely from the unstable political situation and the consequences of climate change. More and more, natural disasters such as floods and droughts are leading to crop failures, and there is nothing left of Africa’s breadbasket today.

Our answer to these challenges is diversity. We distribute seeds that grow particularly well in dry soils, provide training in water-saving vegetable cultivation and promote sustainable sources of income such as bee-keeping and chicken breeding. We can always see from the happy faces of the farmers that when we help others to help themselves, it works!

WHAT WE ACHIEVED

- ▶ Tents supplied to **500** families who lost their homes
- ▶ Food, blankets, buckets as well as water treatment resources distributed to **1,000** families
- ▶ Building materials such as cement, wooden beams and roof panels provided to **350** families to rebuild their homes
- ▶ **2,000** households supported with seeds, fertilisers and training on agriculture, nutrition and income protection



Chad: Our aid works

Our help has to reach those places and be effective where it is urgently needed. We regularly conduct internal and external evaluations to make sure this happens. For instance in Chad, we had a comprehensive evaluation of the implementation and effectiveness of one of our ongoing projects in cooperation with our long-standing partners.

Water for Chad

In Chad, every drop of water is precious. It is an enormous challenge to irrigate the fields or water the cattle, especially for the people in the Sahel area. The consumption of water from contaminated sources and a lack of water for personal hygiene lead to the spread of disease. Women and children in particular must walk for miles to reach the nearest well. The paths are dangerous for the boys and girls, who are robbed of the chance for an education and a better future.

Together with our partner organisation 'Association Help Tchad pour le Développement' (AHTD), Help has been committed to improving the water supply in Chad for years. In the provinces of Wadai and Wadi Fira in the eastern part of the country, we are currently building and repairing 31 wells and equipping most of them with environmentally friendly solar pumps. This will provide 100,000 people with sustainable access to drink-

ing water. We are also building 32 levees and a reservoir dam so that the wells can be used throughout the year. During the rainy season, the systems accumulate water, which can now seep away slowly instead of simply draining off. The groundwater level will then rise gradually. The flooded areas also create around 2,000 hectares of fertile land that can be used for farming. In future, the wells and dams will be maintained by committees created and trained by Help.

Measurable success

How effective is our aid? We asked ourselves this question in our comprehensive evaluation. The study was conducted by a team of independent experts and combines qualitative and quantitative elements. A total of 338 people from 20 villages were surveyed through interviews and questionnaires about their life situation and the work of Help and AHTD. After exchanging information with the AHTD team and reviewing key documents, we selected the sample and prepared the interview guidelines and questionnaires.

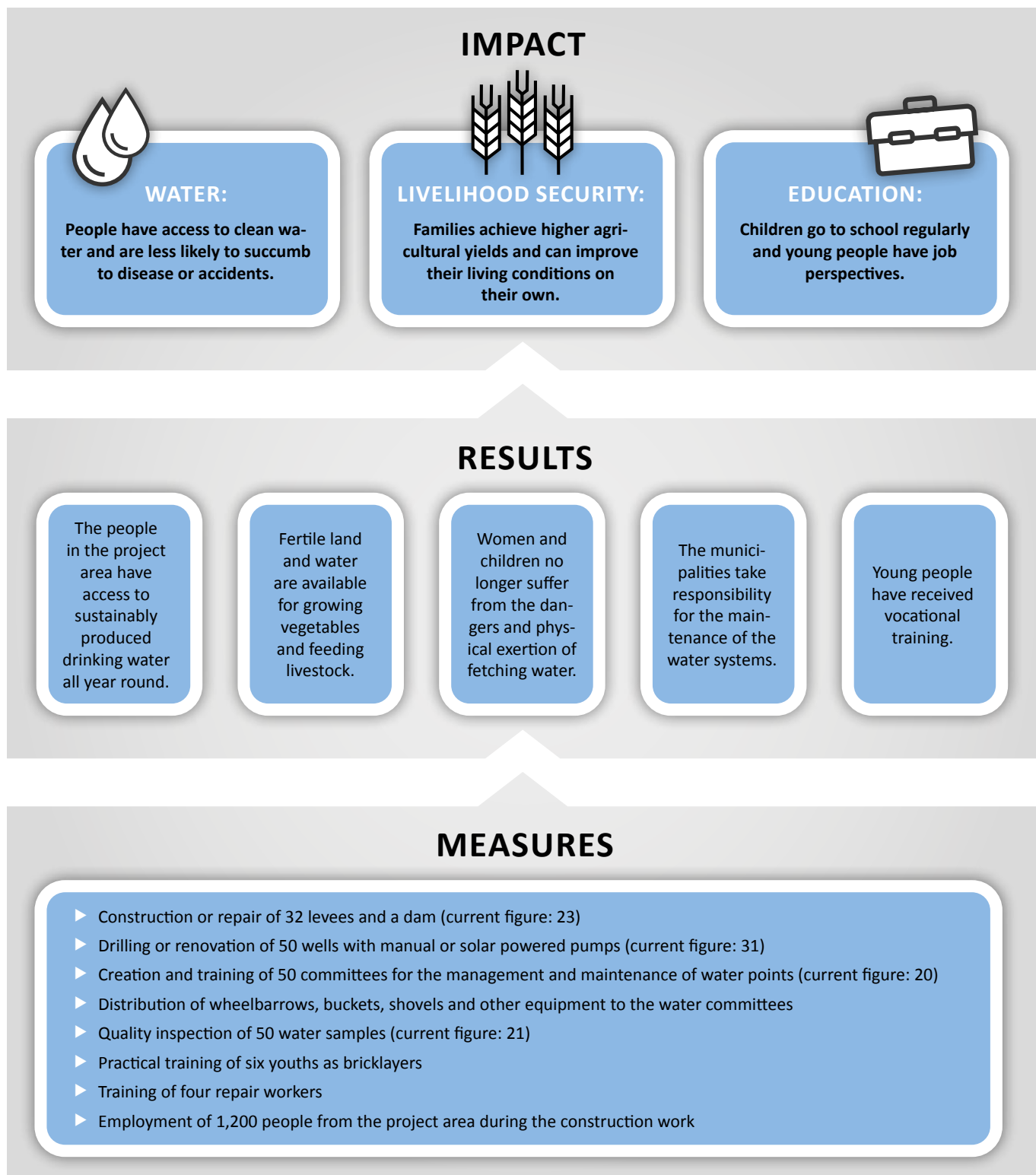
An analysis of the results reveals that the living conditions of the population have improved significantly as a result of the project. The construction of wells and dams has made dry soils fertile and enabled more intensive agriculture. People can irri-

gate their fields and grow vegetables along the levees for several months. They have more food at their disposal and earn a higher income by selling the yields.

In addition, new local perspectives have been created by training craftsmen over the course of the project, which has offset the exodus of young people from rural areas.

The improved water supply has allowed women and children in particular to save a great deal of time. They are also spared the physical exertion of fetching water. The boys and girls can finally go to school and focus all their energy on their lessons.

How effective is our aid? The decision of the experts is clear: The overall impact of the project was rated as **'very satisfactory'** at 90% .



Our new project countries

Help looks at places where people don't have the essentials to live, where they are on the run or where their future is in danger. We can't help everywhere we see problems. But if the crisis is so dramatic that we can't look away, we will do everything in our power to help the people in need. This is why we launched aid projects in two crisis-ridden countries in 2019, which we would like to present to you here:



DR Congo

Despite its wealth of raw materials, the Democratic Republic of the Congo is one of the poorest countries in the world. Hunger and violence are an everyday reality for the people living there. The eastern part of the country has been particularly hard hit, with brutal conflicts flaring up repeatedly and millions of people on the run. To make matters worse, Ebola broke out in Congo in July 2018, and thousands fell victim to the virus.

We launched our mission in eastern Congo in July 2019 to assist refugees and the local people. Even though the inhabitants themselves have barely enough to live on, they took in many displaced people. We have provided the families with hygiene products, clothing and blankets, as well as seeds for vegetable cultivation. We have also provided aid for education by distributing school materials to 2,500 children.

And we are helping around 11,000 people in the North Kivu region to better protect themselves against diseases such as Ebola. We improve access to clean water, build latrines and handwashing systems, and spread awareness of preventive measures such as handwashing with soap and water.





Yemen

There has been a gruesome war between the Houthi movement and a Saudi-led military coalition in Yemen since 2015. The brutal conflict has already claimed tens of thousands of lives. The health care system has completely collapsed and food prices have risen sharply. A total of 24 million people in Yemen – more than two-thirds of the population – need help.

In the Hajjah region northwest of the capital Sanaa, we have renovated and equipped six health centres that can treat up to 6,500 people with cholera. We have trained local medical personnel to work there. In addition to medicines, we provide medical equipment.

We also educate families on how to protect themselves from disease. Our efforts reach around 11,000 people. We distribute hygiene packages that include water filters so that families have access to clean drinking water. In this way, we prevent diseases such as cholera and support people in the fight against the current Corona pandemic.



Ongoing crisis in Syria

Misery, flight and displacement

Syria has been marked by nine years of war. The Syrian conflict entered its 10th year on 15 March 2020. Hundreds of thousands of people are still being forced to leave their homes or prevented from returning. Fighting, sanctions, geopolitical power games and ever-changing political situations in individual regions are taking an enormous toll on the Syrian people and making it all the more difficult to provide humanitarian aid and rebuild the country. Syria, along with Yemen, is facing the world's most serious humanitarian crisis.



“Many people are threatened with poverty and forced to flee again. The war must come to an end. We have already lost the future of an entire generation”, says Mirna Abboud, a 29-year-old Help project manager in Syria.

Economic crisis stands in the way of a new beginning

The middle class in Syria has been all but wiped out. The economic crisis is worsening dramatically. The infrastructure in key areas such as water and education has also been largely destroyed. People have little chance of starting over in their country.

Hygiene and water are essential for survival

Help has been assisting the people of Syria since the beginning of the crisis. We are currently distributing customised packag-

es of hygiene products to the displaced families in the camps. In addition to general products such as soap and toothpaste, families also receive special items adapted to their needs, such as nappies or menstrual products. Hygiene items such as soap and access to water are extremely important in the camps, as demonstrated by the current Corona pandemic. People here live very close together in small spaces, which means that prevention through hygiene is critical and, in coronavirus times, essential for survival. This is why Help is also rebuilding the water infrastructure in individual regions to ensure access to clean drinking water.

Through these projects, Help has been providing humanitarian aid to the people of Syria since 2012 by distributing relief goods such as food or winter clothing, rebuilding schools, supporting emergency education and improving the water supply. We are working hard to alleviate suffering in Syria and throughout the region wherever we can gain or create access.

WHAT WE ACHIEVED

- ▶ distributed around **90,000** hygiene packages
- ▶ permanently improved access to water for around **600,000** people
- ▶ provided monthly hygiene packages throughout the entire year to around **100,000** people in displacement camps

How we help



**I'm proud to
be able to give
other people work**

Danko Brkic, 35 years from Bosnia

He started his long journey as a displaced person during the Bosnian war and eventually became a veterinarian. With the support of Help, Danko successfully launched his own veterinary practice. By procuring the necessary equipment, Danko was able to offer testing for parasites in farm animals. "The expenses for the test series have already paid for themselves three times over", says Danko proudly. "I have been able to hire another employee now, and a second veterinarian will join the practice as of October". We at Help are also proud, knowing that our start-up financing of around € 3,000 made it into the right hands and, with sound guidance, created three sustainably secure jobs.



**The entire vil-
lage is grateful**

Arafa Nour, 25 years from Chad

"I used to walk six hours every day to fetch water. The way back through the midday heat was exhausting, and then I still had to take care of the household and my children. Thanks to Help's new well, I can now fetch water very quickly. The girls in the village can go to school instead of spending all day walking to the water point. The entire village is very grateful", says Arafa.

Mira, 11 years from Iraq



**My old life is
slowly returning**

"We had to flee from IS. When we came back, everything had been destroyed – there was no water, no electricity, not even roads. Garbage from the last three years was strewn everywhere. Many people fell sick", explains Mira sadly. Then Help started rebuilding and repaired roads, introduced a waste system and fixed the water network. "My old life is slowly returning. I can even go back to school", says Mira, now happy.



Albania was devastated by the 2019 earthquake. Public facilities and roads were destroyed, and tens of thousands lost their homes.



Earthquake in Albania

“It will be a long time before we experience everyday life again”

Fatima thought she had already survived the worst when another earthquake shook her from her sleep. She hurried to wake up her husband and children. They could hear the walls groaning as they stormed out of the house together. Moments later, the building collapsed and buried all the family’s belongings – their valuables, clothing and photos. As Fatima looked on, she also sensed that her future was crumbling into ruins, because she and her husband lacked the financial resources to start over.

Thousands of people in Albania share the same fate as Fatima and her family. Early on the morning of 26 November 2019, the country on the Adriatic was hit by a magnitude 6.4 earthquake, followed by numerous aftershocks. Fifty-one people lost their lives and hundreds were injured. The earthquake was one of the most severe in recent decades.

The burden of the past

Albania is one of the poorest countries in Europe. For many people, everyday life is a hard struggle, made even harder as a result of the earthquake. Around 13,000 people lost their homes as a result of the disaster and have no money for reconstruction. “For those who have lost their homes or even their loved ones, it will be a long time before they experience everyday life again”, says Help managing director Karin Settele, who visited the country shortly after the disaster.

The earthquake was so devastating because many houses are still carrying a burden from the past: “Families had to save on building”, says Settele. “They didn’t have any cement, steel or even stable timber. The main reason behind this shortage was the country’s ruler, Enver Hoxha, who used all the steel and cement to build his bunkers”, she explains. So when the earthquake struck in November 2019, the buildings collapsed like a house of cards.

Rapid aid, sustainable reconstruction

Immediately after the disaster, the Help team from Kosovo headed to neighbouring Albania to assist the earthquake victims in the port city of Durrës, which had been severely hit.

“We managed to distribute mattresses, sleeping bags and blankets right on site during the night. This was a great gift for the families”, says the Help managing director.

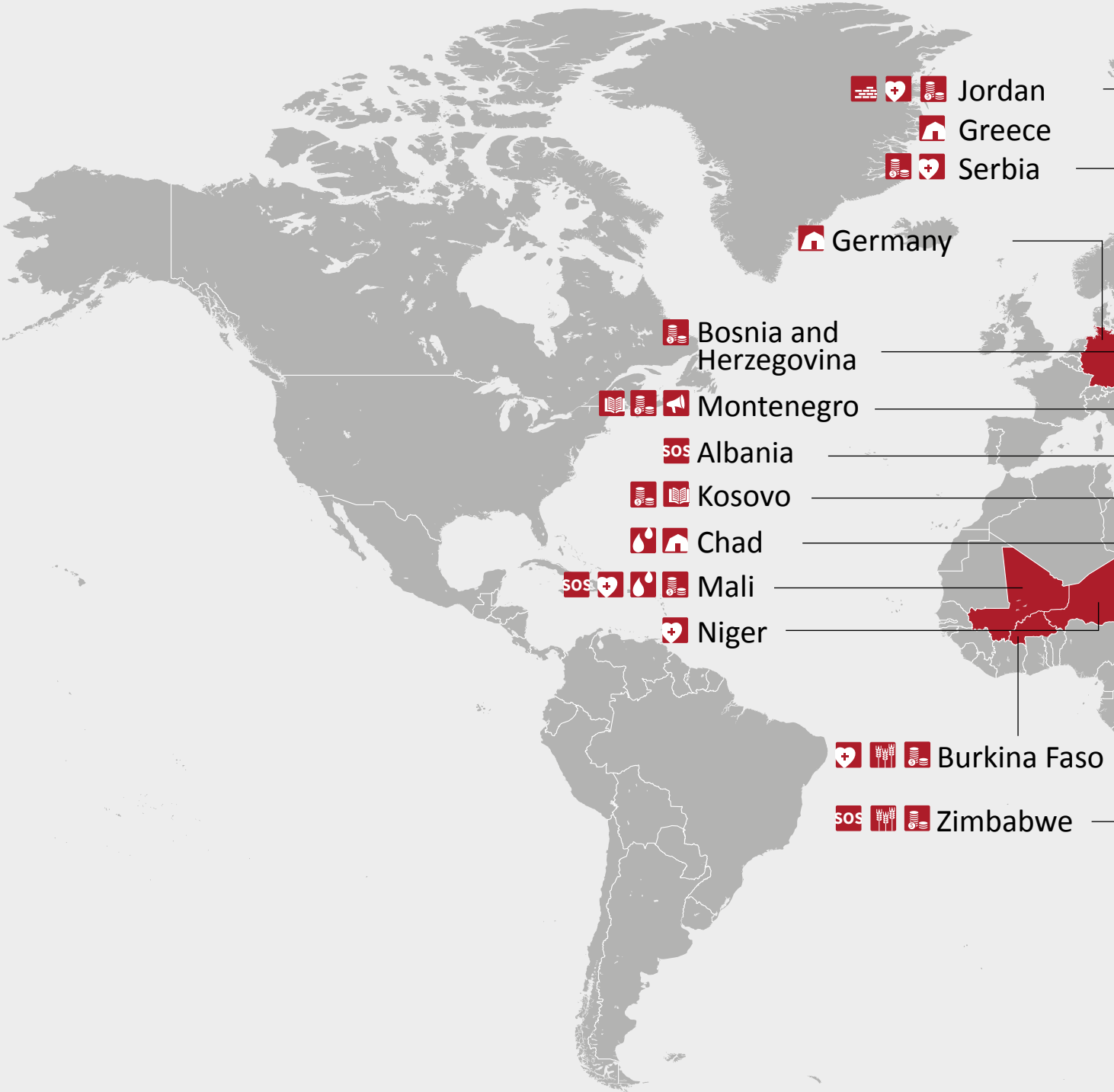
The quake destroyed not only private homes but also many public institutions such as schools and kindergartens. This was a major problem for parents, who now had to take care of their children in addition to work and reconstruction. To ease the burden of the families, Help devoted its efforts to rebuilding a kindergarten in Kavaja, a small town near Durrës, after the emergency aid was delivered. Now 200 children can play and learn again in a safe environment.



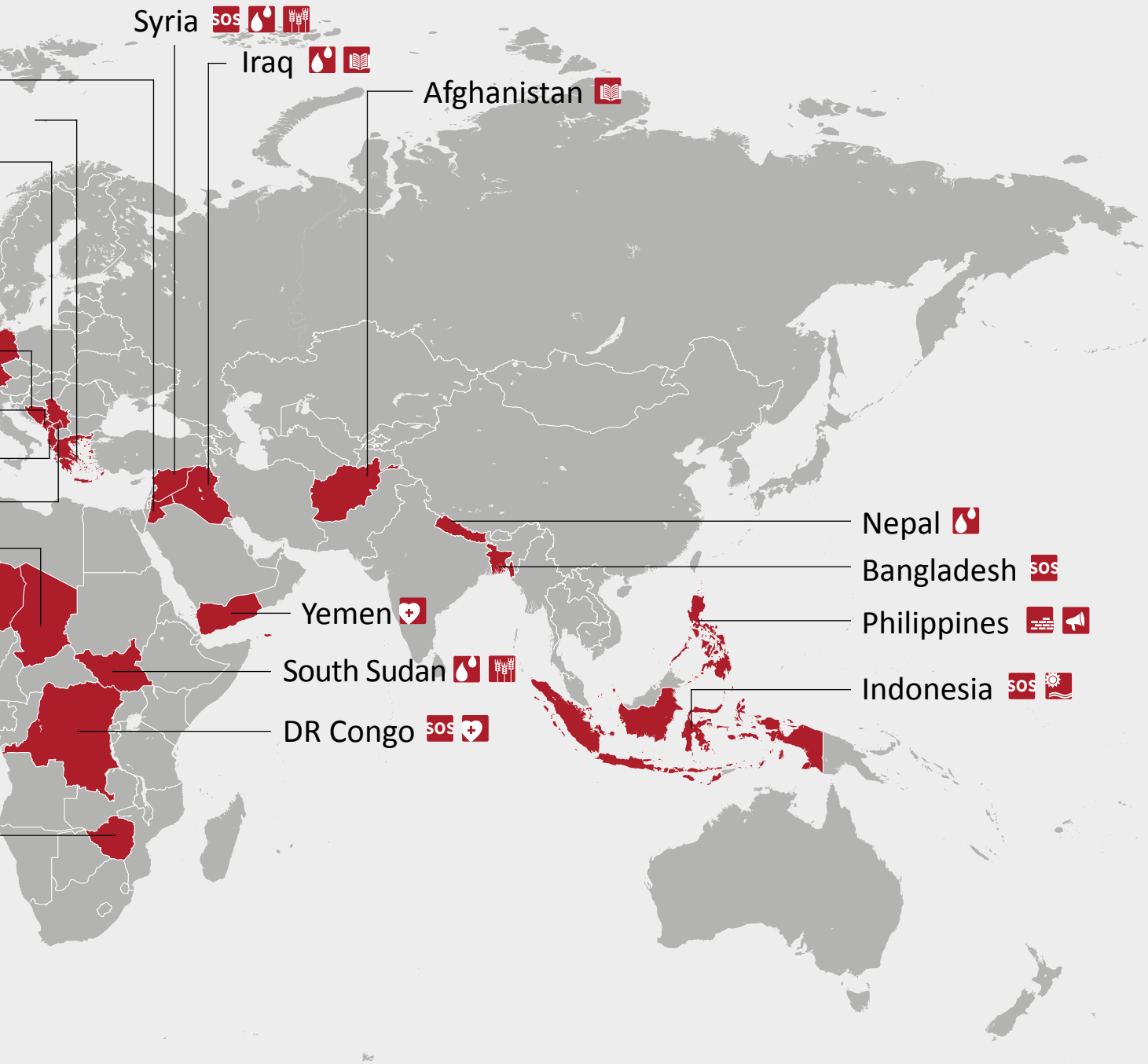
Creating local perspectives

Life goes on in Albania, and that goes for Fatima and her family too. But the old problems have not been shaken off by the earthquake, on the contrary. The people still carry a heavy burden of poverty and unemployment. Young people in particular are facing a lack job prospects, and many are leaving the country. Help will therefore continue to be active in Albania in the fight against poverty and causes of displacement over the long term. Specifically, we will assist young entrepreneurs and start-ups in setting up and running their own businesses, which will ensure a secure income for many families.

Emergency aid and self-reliance worldwide



Project countries (Status: December 2019)



Education	Food	Livelihood security	Refugees	Health
Disaster preparedness	Climate protection	Emergency aid	Water	Reconstruction



Public relations

Business partnerships: Companies become heroes when they work with us

Society is growing increasingly aware of the effects of our actions, while politicians and (civil) society are calling for greater corporate sustainability.

The concrete goals have already been defined and can be found in the achievement of the 17 sustainability goals, the SDGs (Sustainable Development Goals), the national CSR strategy (Corporate Social Responsibility), the 10 principles of the Global Compact and the OECD guidelines.

To achieve these goals in the long term, active heroes are needed as a model for society. Partnerships between governments, businesses and civil society significantly increase the chances of success. They allow resources to be pooled, turning major projects, such as creating fair working conditions and protecting people and the environment worldwide, into achievable goals.

As a member of the German Global Compact Network (DGCN), Help assists companies in finding suitable approaches to their social and environmental commitments by working together to

- ▶ combine their goals with social and environmental sustainability goals
- ▶ transform their strengths into economic and social opportunities
- ▶ offset their weaknesses and transform them into strengths.

Together we can shape the future and every company can write the story of its own heroic journey. Because heroes know that great responsibility follows from great strength, which in turn can lead to great opportunities that are there for the taking.

WHAT WE OFFER COMPANIES:

- ▶ Advice on commitment in line with your business goals
- ▶ Project partnerships
- ▶ Customer and employee actions
- ▶ Product collaborations
- ▶ Interactive fundraising experience with your staff or your customers

Become a Help partner!



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Iraq



Burkina Faso



Greece



South Sudan

Executive Board Report



The organs of the association according to the statutes are the Executive Board, the Management Board, the General Meeting and the Special Supervisory Body. In 2019, four board meetings and three special board meetings were held, as well as a general meeting at which the Special Supervisory Body and the ombudsperson presented their reports.

Business development 2019

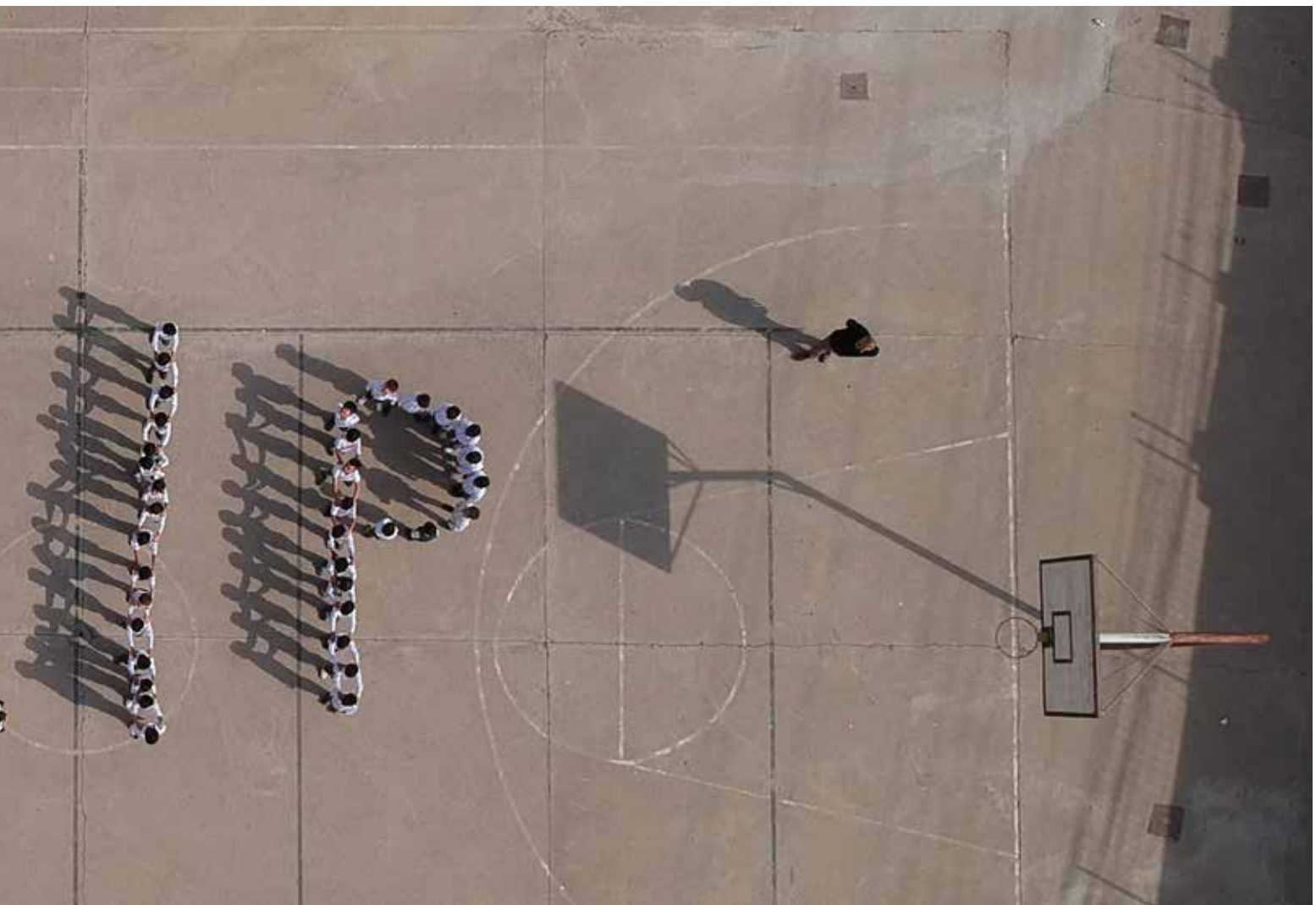
In 2019, Help carried out projects at a total volume of 26.7 million euros, which represents an increase in volume of 586,000 euros compared to the previous year. Own funds were invested in the amount of 4.7 million euros, an increase of 753,000 euros compared to 2018; external funds came to 22.0 million euros, a slight decrease of 167,000 euros. Total earnings including changes in reserves amounted to 30.7 million euros, which is 11.5 per cent higher than the previous year.

Expenditure for general public relations work and advertising, Help campaigns, educational and information work as set forth in the articles of association, came to 1.1 million euros in 2019. On balance, expenditure rose in comparison to the previous year by around 210 thousand euros. This was due above all to higher expenses for face-to-face (f2f) campaigns,

which are of vital importance in expanding the donor base and raising our profile. Investments are made from administrative income on a regular basis, in winning new donors and building the brand. Since investments in this case are made specifically with the aim of increasing permanent donations, the expenses are amortised in approximately the second or third year and contribute to the long-term increase in income and therefore predictable revenues. In addition, investments in technical improvements to the website were required last year.

Excluding public relations, expenditure on administration and other administrative activities came to 1.2 million euros, 11.8 per cent (127,000 euros) higher than in the previous year. On the one hand, software updates were purchased and installed; on the other hand, additional expenses in the form of fees and consulting costs relating to other periods are partly responsible for the increase. Furthermore, staff was allocated differently than in the previous year, and this had the effect of increasing the administrative workload.

The main donors of new public funding in 2019 were the German Federal Ministry for Economic Cooperation and Development and the German Federal Foreign Office, with UNICEF and EU/ECHO/Europe Aid contributing to a lesser extent. Given



that many of the projects run over several years, the German development agency GIZ and the Swedish government through SIDA (Swedish International Development Cooperation Agency) from previous years should also be mentioned here. Help implemented projects in 23 countries in 2019. Our worldwide sector portfolio encompassed immediate and emergency aid, securing livelihoods, education, water, sanitation and hygiene (WASH), health, reconstruction and disaster preparedness. The countries with the biggest new grants in 2019 were Mali, Iraq and Syria. In these three countries alone, new grants totalled approximately 13.7 million euros.

Unfortunately, however, the domestic programme could not be continued. Project work in Germany for integrating refugees into the labour market had to be discontinued in 2019 due to lack of public funding and donations.

Development of donations

Donations at Help have shown a positive development, unlike the trend in the total donation market, which decreased by 3.6 per cent in 2019. At 2.58 million euros, Help received 32.7 per cent more donations in 2019 than in the previous year. The additional income is mainly due to an increase in f2f perma-

nent donations, increases in donations from companies and foundations, a large donation of 190,000 euros from a loyal, long-standing donor and increased online donations.

The total donations received rose by 41.8 per cent on balance in 2019 compared to the previous year. This is true of the 2.1 million euros in donations received by Help (previous year: 1.5 million euros), plus donations forwarded from various partners and the donations passed on to us by our coalition Aktion Deutschland Hilft. These donations passed on by the coalition amounted to 4.1 million euros in 2019 (previous year: 2.8 million euros) and have increased significantly. These are donations from disaster-related campaigns and donations for worldwide emergency aid and disaster preparedness. The donations received by Help were mainly earmarked for emergency aid projects as part of: Cyclone Idai in Zimbabwe (244,000 euros), the earthquake in Albania (84,000 Euros), the flood in Asia/Monsun in Bangladesh (73,000 euros) and Syria (73,000 euros).

Our cooperation in publicity work and advertising focussed on Talk2move Fundraising GmbH for campaigns in the public arena (partly remunerated according to success), direct marketing with GFS Fundraising Solutions, telephone marketing with SAZ



Services GmbH (remunerated according to success) and on the agencies i-gelb, Medienarchitekten, morefiremedia as well as dotfly in the online area, K2 for the design of print media and Ströer for external advertising. When addressing the media, Help uses Newsaktuell and Zimpel along with PointofListening for radio PR. The donor administration department works with Stehli Software Dataworks.

Personnel development

An average of 39.75 people worked at Help in 2019, of which 35.5 were in Germany and 4.25 in other places around the world. This includes four temporary staff employed on a mini-job basis. The organisation is supported by 32 volunteer committee members. A total of 16 expats and 440 local employees were employed in the projects abroad. The current employment criteria ensure that the core team is able to perform tasks in accordance with the Articles of Association. As usual, the annual financial statements and payrolls were handed over to an accountant in 2019. In total, 23 employees took part in 31 continuing education courses in the areas of publicity work and fund-raising, bookkeeping/finance, internal auditing/financial controlling, quality assurance, project-related courses, First Aid and language learning. Fortunately, staff turnover at Help continues to be low. Our procedures are cohesive and our work is carried out by experienced staff. The three highest total annual salaries at Help were 85,095 euros, 85,078 euros and 71,407 euros; those of the management (director and two vice-directors) came to a total of 277,909 euros. The three highest total annual remuneration amounts were 97,620 euros, 79,716 euros and 76,171 euros, and the remuneration for the management (managing director plus two deputies) came to 249,562 euros.

Financial position and liquidity

In the reporting year, an annual surplus of around 1.72 million euros was generated, mainly from an increase in donations

(free and earmarked), the increase in donor contributions to administrative costs, and the reduction of the donation reserve. More donors are currently paying administrative costs for the implementation of projects, including the German Federal Foreign Office. The use of own resources in the project business in the amount of 4.7 million euros (previous year: 3.9 million euros) did not increase as much as the income from donations. As ever, external funds from various donors are the most important source of income for carrying out projects. Yet restricted and general donations are necessary to assure Help its necessary capital resources. As in previous years, the financial position is considered to be in good order due to a surplus cover of liabilities by receivables and liquid assets.

Forecast

Global humanitarian needs will continue to rise, not least due to the current Corona pandemic, which will have serious consequences for the economic situation, leading to an increase in poverty and the need for aid in our project countries. The Corona pandemic has not given rise to any serious negative developments in business performance in the first half of 2020. However, it is still too early to assess these influences on the further development of our work. We expect a positive result of between 50,000 and 100,000 euros in the 2020 budget.

Risk report

Help made numerous efforts in 2019 to minimise risks to the organisation. Starting with the Finance Department in 2019, the work processes in all departments are being described and optimised. The companies Simon Kucher & Partner and D-fine are assisting in this effort by providing external pro bono consultations.

In the area of procurement, revisions have been made to the Help Procurement Manual, which will be applied from mid-2020. Numerous changes have been made in order to help minimise the risks associated with procurement. In addition, complaint management is being revised and the position of the ombudsperson has been redefined and documented in the rules of procedure.

A potential decline in donations and grants constitutes a risk. Help is working to counter this risk by reinforcing its legal resources for people in need and appealing to ministries and members of parliamentary bodies for an increase in funding for overall humanitarian aid.

More and more, employees in the project implementation are becoming targets and victims of violence from so-called 'non-state armed actors', whether they are terrorist groups or actors in domestic conflicts. This risk is mitigated by increased security measures and also by cooperating more closely with

local populations in order to build trust, which in turn offers protection.

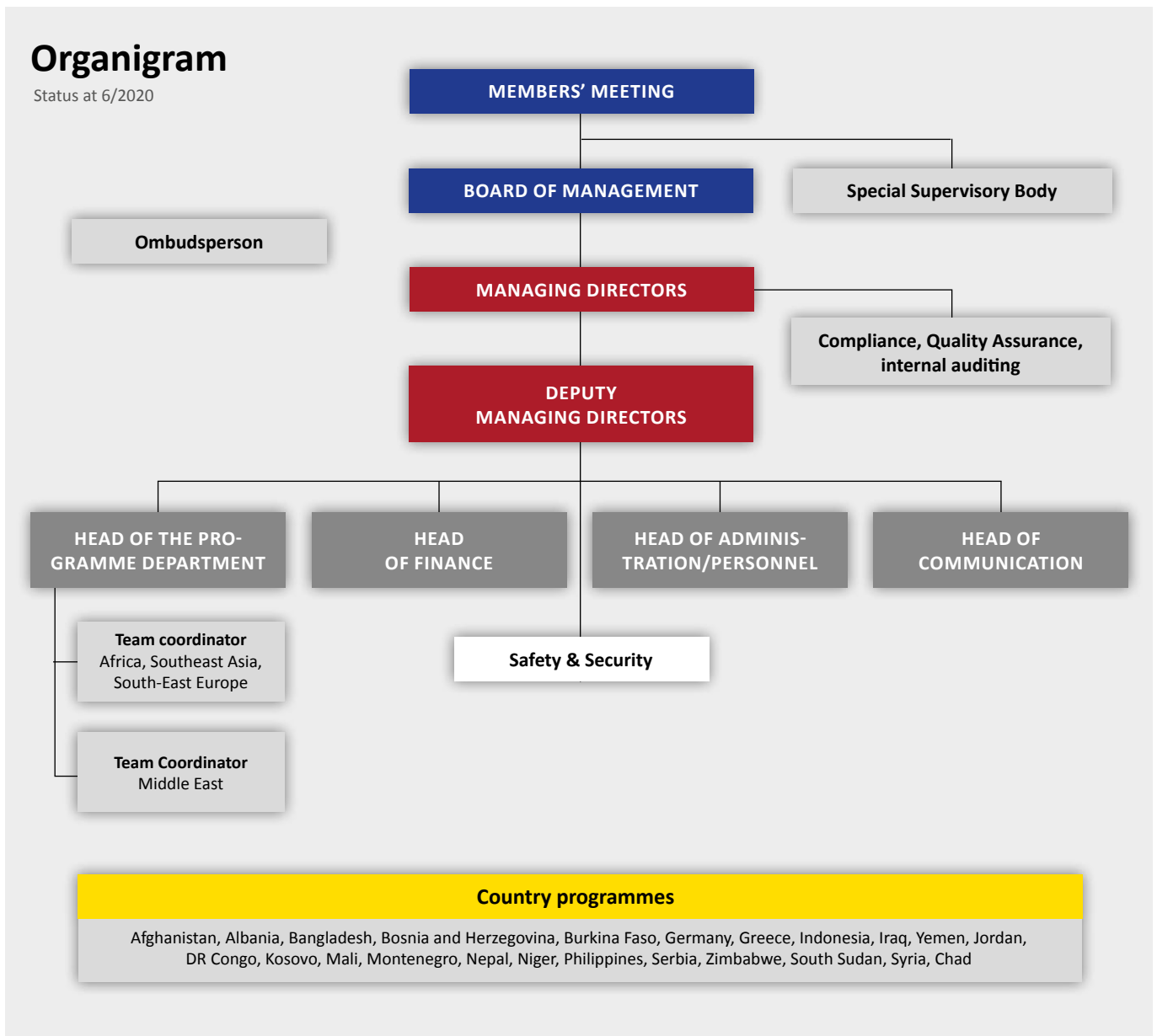
Opportunity report

For the board, ‘Help towards self-reliance’ was a core principle from the very foundation of Help as an organisation. This was duly addressed in 2018 with the board and management holding a kick-off meeting on strategic development. In addition to humanitarian aid, the creation of perspectives will remain the focus of our work, and self-reliance will be linked to empowerment and the active involvement and participation of people. Implementation of Help’s comprehensive overall strategy with clearer strategic goals by 2025, which are currently defined for all working areas, will be kicked off at the 2020 Members’ Meeting. The key components of the strategy are a clear programmatic direction in line with the above-mentioned empow-

erment approach, more sustainability and fewer transversal issues, more solidly defined programmatic and monetary goals and brand goals. The Help management team sees its strategic positioning as a great opportunity to improve its positioning towards target groups such as donors but also as an employer, thereby achieving growth and increasing efficiency. All efforts should ultimately serve the goal of being able to offer qualitatively and quantitatively better needs-based support to even more people in need and to fulfil our statutory mandate in the best possible way.

29.6.2020

Rudolf Bindig
 Chairman of the board
 „Help – Hilfe zur Selbsthilfe e.V.“



Committees and their tasks

MEMBERS' MEETING

- ▶ **Dr Naim Assad** (Founding member)
- ▶ **Uwe Baust** (Member of the Management Board of Stadtparkasse Düsseldorf)
- ▶ **Rudolf Bindig** (former Member of the Bundestag, SPD)
- ▶ **Bernd Dreesmann** (Founding Secretary of the German Welthungerhilfe a.D.)
- ▶ **Manuel Sarrazin** (Member of the Bundestag, Bündnis 90/The Greens)
- ▶ **Uli Fischer** (former Member of the Bundestag, Bündnis 90/The Greens)
- ▶ **Dr Hans Günther Frey** (founding member, inactive)
- ▶ **Erich G. Fritz** (former Member of the Bundestag, CDU, Chairman of the Board of the Georg Kraus Foundation)
- ▶ **Angelika Graf** (former Member of the Bundestag, SPD)
- ▶ **Andreas Glück** (MEP FDP)
- ▶ **Klaus-Jürgen Hedrich** (former Member of the Bundestag, CDU/former Parliamentary State Secretary)
- ▶ **Dr Christoph Hoffmann** (Member of the Bundestag, FDP)
- ▶ **Dr. Barbara Höll** (former Member of the Bundestag, Die Linke)
- ▶ **Anette Hübinger** (former Member of the Bundestag, CDU)
- ▶ **Dr Uwe Janssen** (Founding member)
- ▶ **Katharina Jestaedt** (Commissioner of German Bishops)
- ▶ **Angelika Josten-Janssen** (former Director of Help)
- ▶ **Ulrich Kelber** (former Member of the Bundestag,/former Parliamentary State Secretary/ German Federal Data Protection Commissioner)
- ▶ **Volkmar Klein** (Member of the Bundestag, CDU)
- ▶ **Jörg Leske** (Director and Chairman of the Board of NAK-karitativ e.V.)
- ▶ **Dr. Andreas Nick** (Member of the Bundestag, CDU)
- ▶ **Dr Obeidullah Mogaddedi**
- ▶ **Christian Schmidt** (Member of the Bundestag, CSU former Federal Minister of Agriculture)

The Members' Meeting approves general guidelines, the budget plan and amendments to the Articles of Association. It elects the auditor and the Executive Board.

SPECIAL SUPERVISORY BODY

- ▶ **Erich Georg Fritz** (former Member of the Bundestag, CDU, Chairman of the Board of the Georg Kraus Foundation)
- ▶ **Dr Barbara Höll** (former Member of the Bundestag, Die Linke)
- ▶ **Jörg Leske** (Director and Chairman of the Board of NAK-karitativ e.V.)

The Special Supervisory Body supervises the Executive Board and reports to the Members' Meeting.

BOARD OF MANAGEMENT

- ▶ **Rudolf Bindig** (former Member of the Bundestag, SPD/Chairman)
- ▶ **Klaus-Jürgen Hedrich** (former Member of the Bundestag, CDU/former Parliamentary State Secretary/Deputy Chairman)
- ▶ **Dr. Georg Kippels**, (Member of the Bundestag CDU/Deputy Chairman)
- ▶ **Angelika Josten-Janssen** (former Director of Help)
- ▶ **Gudrun Kopp** (former Member of the Bundestag FDP/former Parliamentary State Secretary)
- ▶ **Stefan Liebich** (Member of the Bundestag, Die Linke)
- ▶ **Dr Obeidullah Mogaddedi**
- ▶ **Manuel Sarrazin** (Member of the Bundestag, Bündnis 90/The Greens)
- ▶ **Ute Vogt** (MDB SPD, Parl. State Secretary (a.D.))
- ▶ **Dagmar G. Wöhrl** (former Member of the Bundestag, CSU/former Parliamentary State Secretary)

The Executive Board within the meaning of German Civil Code § 26 BGB (Chairman and Deputies) represents the organisation judicially and extra-judicially. The Chairman as well as both Deputies are authorised to represent Help individually and conduct the organisation's affairs. The Executive Board appoints and monitors the Managing Directors.

MANAGING DIRECTOR ▶ Karin Settele

As a special representative pursuant to Section 30 of the German Civil Code, the Managing Director conducts business on the instruction of the Executive Board.

BOARD OF TRUSTEES

- ▶ **Uwe Baust** (Member of the Management Board of Stadtparkasse Düsseldorf)
- ▶ **Prof. Dr Volker Echtermeyer** (Surgeon)
- ▶ **Dr Hans-Ulrich Heininger** (Member of Rotary International)
- ▶ **Ulrich Kelber** (former Member of the Bundestag, SPD, former Parliamentary State Secretary)/ German Federal Data Protection Commissioner)
- ▶ **Bernd Klippert** (deputy Chairman of the Board of NAK-karitativ e.V.)
- ▶ **Christiane Lafeld** (Member of the Board of Directors, Stiftung der Deutschen Lions)
- ▶ **Dr Karl-H. Rolfes** (Chairman of the Managing Board of Autobahn Tank und Rast GmbH)
- ▶ **Ashok Sridharan** (Lord Mayor of the Federal City of Bonn)

The Board of Trustees promotes the work of the association through its publicity activities.

All members work on a voluntary basis. More information can be found in our Articles of Association and at www.help-ev.de/transparency.

Financial report

INCOME (EUR)	2019	2018
Donations	6,718,020	4,736,267
<i>of which restricted:</i>	<i>4,598,573</i>	<i>2,976,520</i>
<i>Aktion Deutschland Hilft</i>	<i>4,138,751</i>	<i>2,792,663</i>
<i>Bündnis Entwicklung Hilft</i>	<i>–</i>	<i>17,500</i>
<i>other organisations</i>	<i>459,822</i>	<i>166,357</i>
<i>of which legacies</i>	<i>20,338</i>	<i>269,023</i>
<i>of which fines</i>	<i>550</i>	<i>550</i>
<i>of which gifts in kind</i>	<i>231</i>	<i>1,717</i>
earmarked public-sector grants	21,993,253	22,159,889
Interest income	3	3
Other income	1,664,144	801,222
Total income	30,375,420	27,697,381

YOU CAN BEQUEATH SOMETHING LASTING

Our faithful donors are increasingly opting to support us beyond their own lifetimes too, by leaving a legacy or a bequest to Help in their wills. We would like to extend our heartfelt thanks for these posthumous gifts.

If you would also like to settle your estate, need information on how to draw up your last will and testament and want to know how you can leave a lasting mark on this world, please contact:



Sabine Preker
Tel. +49 228 915 2912
preker@help-ev.de



EXPENDITURE (EUR)	2019	2018
Total expenses for publicity work and advertising for donations, educational work as set forth in the Articles of Association and press work (EUR)	1,112,048	901,931
Publicity work and donor liaison	885,028	715,678
<i>of which personnel expenses</i>	87,690	34,764
educational work as set forth in the Articles of Association	120,618	71,146
<i>of which personnel expenses</i>	88,784	45,645
press work as set forth in the Articles of Association	106,402	115,107
<i>of which personnel expenses</i>	75,875	90,029
Total administration expenses (EUR)	1,202,999	1,076,014
Wages and salaries, including social security contributions and pension expenses	570,612	499,782
Legal and consultancy expenses	192,079	149,244
Premises and facilities	135,874	133,044
Postage, telephone, courier services	32,765	26,151
Office supplies	7,189	12,552
Repairs and maintenance	80,534	60,832
Insurance policies and contributions	88,445	69,050
Data protection expenses	13,321	31,449
Interest expenses	5,840	965
Travel expenses	3,832	6,078
Continuing education courses	14,495	21,150
Ancillary costs arising from monetary transactions	26,023	18,962
Committees' expenses	11,687	23,483
External services and work	5,575	7,519
Operating lease expenses/rental charges for movable assets	5,677	6,318
Vehicle expenses	1,074	2,129
Personnel search and administration	3,353	1,142
Other expenses	4,624	6,164
Total project expenditure (euros)	26,684,805	26,098,735
<i>of which external funds</i>	21,993,253	22,159,889
<i>of which own funds</i>	4,691,552	3,938,846
Share of personnel expenses in project expenditure	1,529,767	1,599,629

Please see the Executive Board report on pages 22-25 for further details of the income and expenditure on these pages and changes in relation to the previous year.

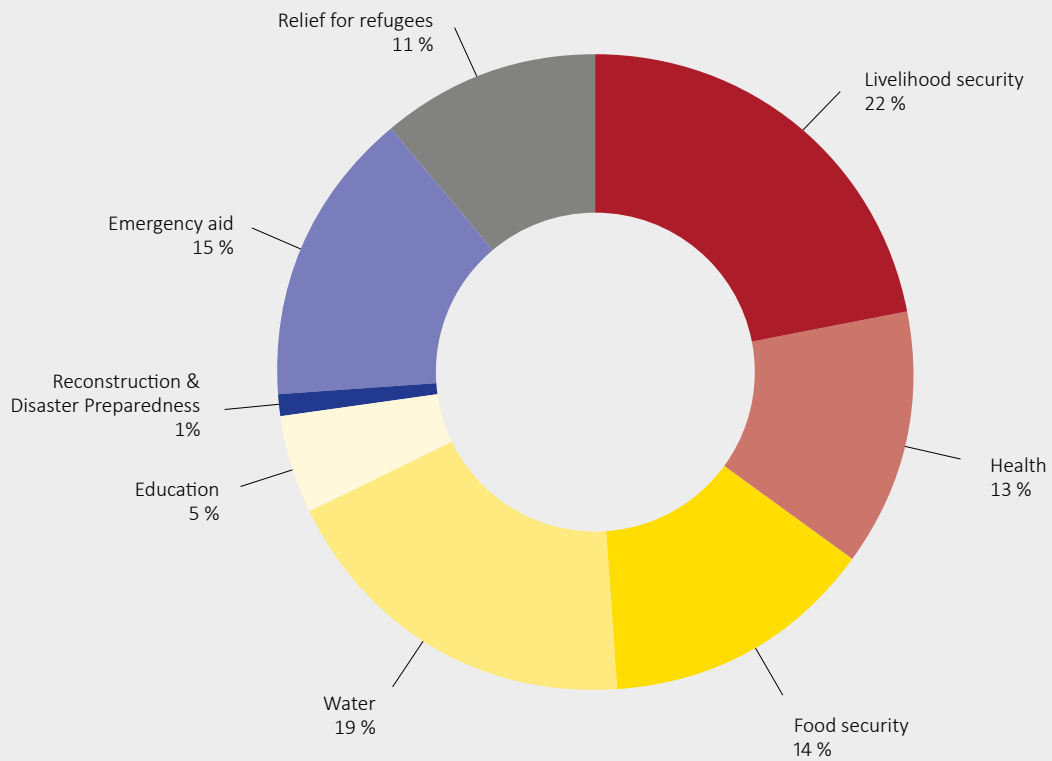
Remuneration structure in 2019

Group/Position	Remuneration group	From (in euros)	To (in euros)
Consultants	E 11	3,804	4,973
Account officer	E 10	3,332	3,915
Auxiliary workers	E 9	2,457	2,457
Voluntary service		1,554	1,554
Apprentice		978	978
Voluntary social year		760	760

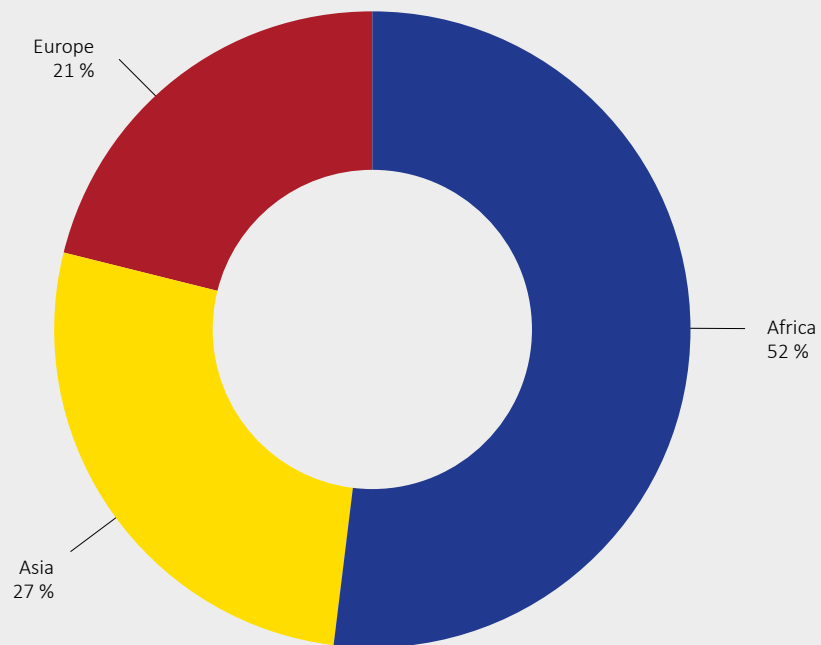
The salaries of full-time Help employees in Bonn are governed by the remuneration systems of the public sector collective wage agreement (TVöD). The gross annual salaries consist of monthly salaries, a yearly special payment of a maximum of 80% of a monthly salary and subsidies for the company pension scheme of up to 2,566 euros for employees working under indefinite contracts. The actual salary ranges are shown here as monthly salaries. The remuneration of the management board and its two deputies is also based on TVöD (collective agreement for civil service employees) (15Ü or 14) and is mentioned cumulatively on page 24 in order to safeguard the right to informational self-determination.

Project expenditure 2019

Project expenditure by project objective

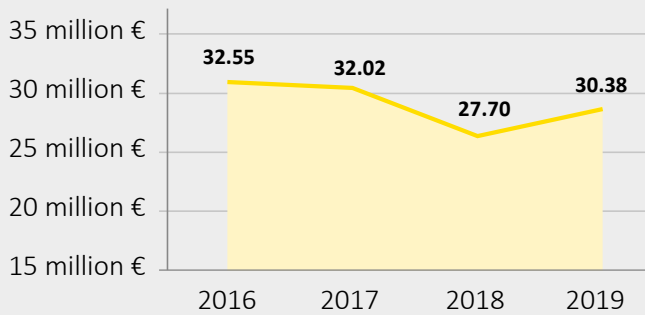


Project expenditure by region

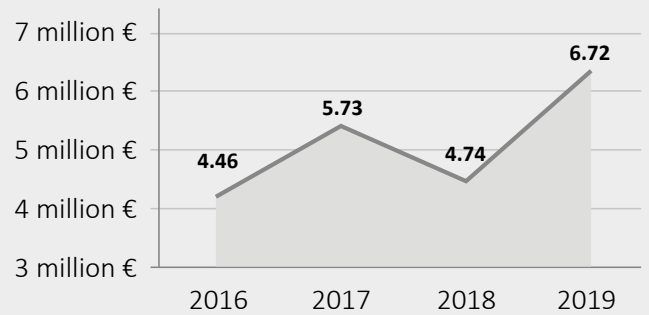


Development in income and expenditure

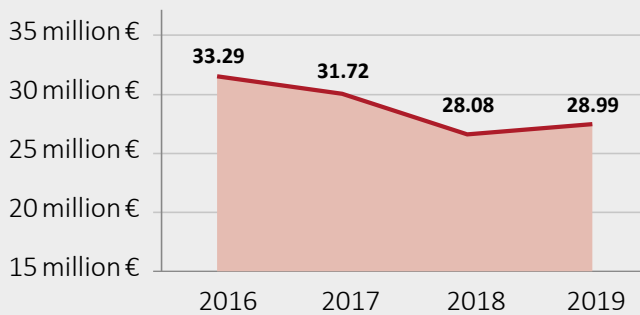
Development in total income



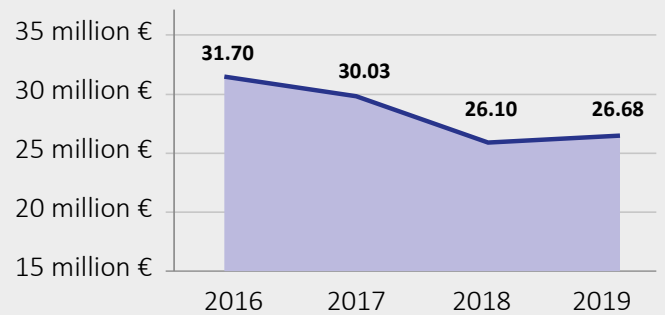
Development in donations



Development in total expenditure



Development in project expenses



FINANCIAL PLANNING 2020 (EUR)	Target 2020	Actual 2019
Restricted grants	23,000,000	21,993,253
Donations, general	2,000,000	2,119,447
Donations, restricted	5,000,000	4,598,573
Expenses for publicity/education/press work	1,216,600	1,112,048
Administration expenses	1,243,200	1,202,999

Consolidated income statement for the financial year 2019

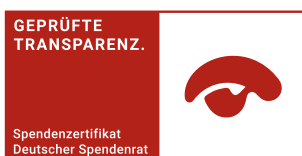
	2019	2018
	EUR	EUR
Income from continuing operations	30,374,358.79	27,680,045.44
<i>a) Donations</i>	6,718,019.79	4,736,266.91
<i>b) Income from restricted grants</i>	21,993,253.44	22,159,888.83
<i>c) Other income</i>	1,663,085.56	783,889.70
Change in unused restricted donations	366,450.34	-118,807.90
Other operating income	1,058.01	17,332.16
<i>Subtotal</i>	30,741,867.14	27,578,569.70
Amortisation and depreciation on intangible and fixed assets	26,369.79	37,145.38
Expenses from ongoing activities	28,994,011.06	28,075,714.31
<i>a) Project expenses</i>	26,684,804.97	26,098,734.72
<i>b) Personnel expenses (administration only)</i>	570,612.05	499,782.18
<i>c) Administration needs</i>	1,361,808.23	1,127,827.17
<i>d) Maintenance and repair expenses</i>	80,534.37	60,831.31
<i>e) Contributions and insurance policies</i>	88,444.58	69,050.00
<i>f) Rental expense, lease, hire</i>	135,874.14	133,044.53
<i>g) Other expenses</i>	71,932.72	86,444.40
<i>Subtotal</i>	1,721,486.29	-534,289.99
Other interest and related income	2.76	2.74
Interest and related expenses	5,839.95	964.85
Result after tax profit/loss	+1,715,649.10	-535,252.10

Trust and transparency are important to us

It is very important to us at Help to provide transparent reporting on the use of the funds entrusted to us, carefully manage donations and grants, and present the impact of our work in order to ensure that we honour the trust of our donors and partners. Help has been a holder of the DZI Seal of Approval of the German Central Institute for Social Issues since 1992. We also joined Initiative Transpar-

ente Zivilgesellschaft (Initiative for a Transparent Civil Society) back in 2013. In 2019, Help became a member of Deutscher Spendenrat (the German Donation Council) and has also undergone certification, which is carried out by external auditors.

The certification process was successfully completed in May 2020 and the donation certificate was granted.



Statement of financial position as at 31 December 2019

ASSETS	31/12/2019	Previous year
FIXED ASSETS	EUR	EUR
I. Intangible assets		
<i>Paid concessions, commercial property rights and similar rights and assets as well as licences for such rights and assets</i>	3.00	11,045.00
II. Property, plant and equipment		
<i>Other equipment, operating and office equipment</i>	20,535.00	20,472.00
CURRENT ASSETS		
I. Receivables and other current assets	2,344,097.70	2,289,992.24
<i>1. Receivables - restricted grants</i>	848,507.08	1,426,150.34
<i>2. Other assets</i>	1,495,590.62	863,841.90
II. Cash, credit at banks and cheques	12,053,805.51	11,539,040.76
<i>1. Cash on hand</i>	102,346.71	169,204.51
<i>2. Cash at banks and credit institutions</i>	11,907,519.05	11,312,812.30
<i>3. Cheques</i>	43,939.75	57,023.95
DEFERRED EXPENSES AND ACCRUED INCOME	19,201.63	38,909.43
	14,437,642.84	13,899,459.43

LIABILITIES	31/12/2019	Previous year
SHAREHOLDER'S EQUITY	EUR	EUR
<i>I. Result carried forward</i>	4,805,419.66	3,089,770.56
<i>II. Profit/loss for the year</i>	3,089,770.56	3,625,022.66
	+1,715,649.10	-535,252.10
UNUSED RESTRICTED DONATIONS	2,799,571.63	3,166,021.97
PROVISIONS		
<i>Other provisions</i>	142,851.00	216,261.00
LIABILITIES	6,689,800.55	7,381,652.96
<i>1. Liabilities to banks and credit institutions</i>	103,242.79	176,168.57
<i>2. Trade payables</i>	119,200.88	65,737.42
<i>3. Receivables - unused restricted grants</i>	6,386,439.28	7,087,617.49
<i>4. Other liabilities</i>	80,917.60	52,129.48
DEFERRED EXPENSES AND ACCRUED INCOME	0.00	45,752.94
	14,437,642.84	13,899,459.43

The auditor has issued an opinion extract, which is given below on the full financial statements as at 31 December 2019 (balance sheet, profit and loss statements and annexes) as well as on the Management Report for the financial year from 1 January to 31 December 2019.

Audit opinion from the independent auditor

To Help – Hilfe zur Selbsthilfe e.V., Bonn, Germany

Audit opinion

We have examined the Consolidated Financial Statements of Help – Hilfe zur Selbsthilfe e.V., Bonn – consisting of the balance sheet as at 31 December 2019 and the profit and loss accounts for the financial year from 1 January to 31 December 2019 as well as annexes including an account of accounting and valuation methods. We have also examined the Management Report of Help – Hilfe zur Selbsthilfe e.V., Bonn for the financial year from 1 January to 31 December 2019.

In our opinion, based on the findings of our audit,

- the attached annual accounts give, in all materially relevant aspects and in conformity with the provisions of German commercial law and in compliance with German generally accepted audit principles, a true and fair view of the assets and financial position of the association as at 31 December 2019 and of the results of its operations for the financial year from 1 January to 31 December 2019 and
- the Management Report is consistent with the financial position of the association. The Management Report is in all materially relevant aspects in conformity with the Consolidated Financial statements and with German legal provisions and is an accurate picture of the opportunities and risks in future developments.

Pursuant to § 322 (3) 1 of the German Commercial Code (HGB), we declare that our audit has not led to any reservations concerning the regularity of the financial statements and the Management Report.

Basis of the audit opinion

We conducted our examinations of the financial statements and the Management Report in accordance with § 317 HGB and the German generally accepted standards for the audit of financial statements promulgated by the Institut der Wirtschaftsprüfer (IDW). Our responsibility under these provisions and principles is further explained in the section on “Responsibility of the auditor for examining the Consolidated Financial Statements and the Management Report” of our audit opinion. We are independent of the association in conformity with the provisions of German commercial and professional law and have fulfilled our other German professional obligations in conformity with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Cologne, 29 June 2020

Solidaris Revisions-GmbH

Auditors- Tax consultancy

signed Edgar Kempenich
Edgar Kempenich
Auditor

signed Petra Assenmacher
Petra Assenmacher
Auditor

Funding agencies and cooperation partners in 2019

- ▶ Federal Foreign Office (AA)
- ▶ Aktion Deutschland Hilft (ADH)
- ▶ Federal Ministry for Economic Cooperation and Development (BMZ)
- ▶ Caritas Luxemburg
- ▶ DOHLE Foundation
- ▶ German Embassy in Belgrade
- ▶ European Civil Protection and Humanitarian Aid Operations (ECHO)
- ▶ European Union development aid (EU)
- ▶ EuropeAid
- ▶ The Food and Agriculture Organisation of the United Nations (FAO)
- ▶ Burkina Faso Ministry of Health
- ▶ Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ)
- ▶ Helfer ohne Grenzen (Helpers without Borders)
- ▶ Hilfswerk der Deutschen Lions e.V. (HDL), now Stiftung der Deutschen Lions
- ▶ Local communities
- ▶ Luxembourg Embassy in Pristina
- ▶ NAK-karitativ, relief organisation of the New Apostolic Church (NAKK)
- ▶ Nicholas Pissaris Foundation
- ▶ Oxfam
- ▶ Reiner Meutsch Foundation FLY & HELP
- ▶ Swedish International Development Cooperation Agency (SIDA)
- ▶ United Nations Population Fund (UNFPA)
- ▶ UNICEF - United Nations Children’s Fund
- ▶ United Nations Office for the Coordination of Humanitarian Affairs (UNOCHA)
- ▶ United States Agency for International Development (USAid)
- ▶ World Food Programme (WFP)
- ▶ ZF hilft e.V.

2019 Projects

Country	Number of projects	Project objectives *	Brief description **
Africa			
Burkina Faso	3	Health	Supporting local health facilities in providing medical care to mothers and children; monitoring of state implementation of free healthcare
	1	Health	Combating acute malnutrition in the Sahel region
	1	Food security	Improving food security and reducing malnutrition in Yatenga & Zondoma
	2	Livelihood security	Strengthening self-help resourcefulness of the population in Sahel and North regions
DR Congo	1	Emergency aid	Emergency aid for displaced persons in the province of South Kivu
	2	Health	Prevention of Ebola and other infectious diseases in the province of North Kivu
Mali	1	Emergency aid	Combating malnutrition in women and children
	1	Health	Measures to prevent sexual violence in Gao
	2	Water	Improving access to drinking water and sanitary facilities in the Ansongo area
	1	Livelihood security	Fighting poverty through measures to generate income in the regions of Ségou and Mopti
Niger	1	Health	Assisting the health authorities in Niger in taking over activities for combating malnutrition and related diseases
Zimbabwe	2	Emergency aid	Support for families affected by Cyclone Idai through emergency aid and reconstruction
	2	Food security	Security of the food supply and fighting poverty and desertification through the promotion of more sustainable, more drought-resistant agriculture and effective marketing
	1	Livelihood security	Support in creating and reinforcing sustainable production and marketing methods
South Sudan	1	Water	Integrated nutrition and WASH project for internally displaced people and host communities in Lakes State
	4	Food security	Treatment of acute malnutrition in Yirol West & East; school meals for children in Juba
Chad	1	Water	Grants for water supplies and regional integration of refugees from East Chad
	2	Relief for refugees	Aid for those affected by the Boko Haram crisis in the Lake Chad and Diffa (Niger) regions

Total 2019 expenditure in euros ***	Beneficiaries ****	Funding agencies/ Cooperation partners
€ 864,250.50	Directly: 1,577,542 people, indirectly: 2,091,282 people	UNICEF, EuropeAid, Burkina Faso Ministry of Health, ADH
€ 1,183,352.12	79,614 people	ECHO, ADH
€ 1,870,604.35	Directly: 24,000 people, indirectly: 220,000 people	AA, ADH
€ 81,844.41	147,210 people	Oxfam, Fly & Help
€ 50,073.80	4,500 people	ADH
€ 24,272.46	Directly: 2,500 people, indirectly: 11,000 people	ADH
€ 1,120,319.01	39,852 people	AA, ADH
€ 178,428.75	6,085 people	UNFPA, ADH
€ 679,146.28	192,400 people	AA, BMZ, ADH
€ 13,644.29	115 people	FAO
€ 593,899.94	Directly: 11,715 people, indirectly: 234,626 people	ECHO, ADH
€ 352,906.18	18,000 people	HDL, NAKK, ADH
€ 1,146,350.80	Directly: 26,230 people, indirectly: 491,110 people	FAO, beneficiaries, ADH
€ 438,978.20	20,000 people	BMZ
€ 1,428,637.33	103,065 people	AA, HDL, ADH
€ 352,513.15	234,711 people	UNICEF, WFP, ADH
€ 842,168.87	100,000 people	BMZ
€ 2,656,950.15	160,000 people	AA, BMZ, ADH

2019 Projects (continued)

Country	Number of projects	Project objectives *	Brief description **
Asia			
Afghanistan	2	Education	Training in careers suitable for the market, mentoring and integration in the domestic labour market
	1	Education	Supporting vocational education for disadvantaged and highly vulnerable children and adolescents
Bangladesh	1	Emergency aid	Emergency aid for Rohingya refugees from Myanmar
	1	Emergency aid	Emergency aid for flood victims
Indonesia	1	Emergency aid	Improving access to medical care for communities affected by earthquakes
	1	Environmental protection	Reducing plastic pollution
Iraq	1	Water	Sustainable improvement of access to clean drinking water in the Ninawa region
	1	Education	Improving the learning environment for students through the rehabilitation of schools and the installation of water treatment plants
Yemen	1	Health	Cholera emergency aid and disease prevention
Jordan	1	Reconstruction	Improving the living conditions of Syrian refugees in Jordan and Jordanian families in need through emergency aid provision and rehabilitation of living space
	1	Health	Psychosocial care for Syrian refugees and destitute Jordanians
	1	Livelihood security	Developing urban agriculture with the aim of sustainably reinforcing the livelihoods of Syrian refugees and Jordanian families
Nepal	1	Water	Developing the water supply and sanitation systems
Philippines	1	Reconstruction	Humanitarian support for families affected by Typhoon Mangkhut
	1	Disaster preparedness	Improving community-centred disaster preparedness in Eastern Samar coastal communities
Syria	1	Emergency aid	Emergency humanitarian aid in displacement camps in northeastern Syria
	2	Water	Sanitation for schools and improvement of water supplies in Quneitra
	1	Food security	Return assistance for internally displaced Syrian people through the promotion of agriculture and water supply

Total 2019 expenditure in euros ***	Beneficiaries ****	Funding agencies/ Cooperation partners
€ 529,630.99	Directly: 2,600 people, indirectly: 50,000 people	BMZ, WFP, ADH
€ 50,714.96	2,300 children and adolescents	UNICEF, ADH
€ 37,067.14	1,600 people	ADH
€ 30,265.48	100 people	NAKK, ADH
€ 240,155.65	4,656 people	DOHLE Foundation, NAKK, ADH
€ 124,105.03	71,050 people directly, 105,000 people indirectly	ADH
€ 1,177,656.84	390,216 people	AA, ADH
€ 749,430.75	94,620 students	BMZ
€ 135,622.69	6,293 people	ADH
€ 11,655.60	8,300 people	
€ 532,906.64	3,544 people	BMZ, ADH
€ 73,042.91	450 people	ADH
€ 152,182.91	10,000 people	ADH
€ 3,605.32	500 people	ADH
€ 177,953.53	14,938 people	BMZ, ADH
€ 2,181,024.29	100,000 people	AA, ADH
€ 583,907.89	55,060 people	UNOCHA
€ 276,873.96	650,000 people	BMZ, ADH

2019 Projects (continued)

Country	Number of projects	Project objectives *	Brief description **
Europe			
Albania	1	Emergency aid	Emergency aid for earthquake victims
Bosnia	2	Livelihood security	Encouraging female entrepreneurs in rural Bosnia
	1	Livelihood security	Support for disadvantaged schoolchildren and students
Germany	1	Relief for refugees	Supporting career integration for refugees
Kosovo	1	Education	Educational and Continuing Professional Education measures
	1	Livelihood security	Supporting people with Down syndrome
Montenegro	1	Education	Promoting and protecting human rights of disadvantaged population groups such as the Romani
	3	Livelihood security	Improving access to the labour market for disadvantaged groups
	1	Disaster preparedness	Disaster preparedness
Serbia	4	Livelihood security	Improving the living conditions of Roma and other disadvantaged groups through income-generating measures and housing improvements
	3	Livelihood security	Migration management and support of voluntary return
	2	Health	Reinforcing healthcare for children and people with disabilities
South-East Europe	1	Livelihood security	Supporting socio-economic stability in the Western Balkans
Greece	2	Relief for refugees	Safe accommodation and support of refugees in particular need of protection

Notes:

- * 'Emergency aid' applies to projects carried out in immediate response to a disaster. Many of our projects are in the nature of emergency aid. They also aim to effect a lasting improvement of living conditions for those affected, in a variety of spheres. We prefer to divide project objectives by sphere to better illustrate this objective. The project objective 'Environment protection/Sustainability' is carried out across several fields.
- ** Our internet pages www.help-ev.de provide detailed reports on our work in the project countries and on the individual projects
- *** Unless stated otherwise, all projects were carried out with Help funds derived from donations. For projects over the past year, a larger part of the expenditure may be incurred in other financial years (previous year or following year).
- **** The number of beneficiaries of a project does not always refer to the reporting year alone. Where a division by accounting period is not possible, it covers the entire project period. Household sizes differ depending on project country. Help factors in a worldwide average of five persons per household. For some projects, the number of people reached cannot be precisely quantified, e.g. when supporting medical facilities. Either the number of people treated in a year is used, or the number of people in the catchment area of the facility.

Total 2019 expenditure in euros ***	Beneficiaries ****	Funding agencies/ Cooperation partners
€ 20,670.33	8,687 people	NAKK, ZF hilft e.V., ADH
€ 348,847.51	Directly: 370 people, indirectly: 48,364 people	BMZ, local communities, beneficiaries
€ 90,105.69	128 young people	Helfer ohne Grenzen (Helpers without Borders)
€ 39,901.96	50 refugees	ADH
€ 49,926.29	55 people, 10 small businesses	USAid, local communities
€ 7,000.00	1 social enterprise	Luxembourg Embassy in Pristina
€ 25,796.74	240 people	EU, ADH
€ 35,068.90	73 people	EU, local communities, ADH
€ 25,582.38	111 people	ADH
€ 1,009,150.81	Directly: 1,877 people, indirectly: 2,277 people	GIZ, EuropeAid, SIDA, German Embassy in Belgrade, local communities
€ 1,365,671.92	Directly: 6,122 people, indirectly: 16,488 people	Caritas Luxembourg, EU, GIZ
€ 13,176.59	5,390 people	German Embassy in Belgrade
€ 2,440,230.94	Directly: 16,936 people, indirectly: 165,316 people	AA, local communities, beneficiaries, ADH
€ 161,636.60	46 women and children	Nicholas Pizaris Foundation, ADH
€ 26,578,909.83		
€ 105,895.14	general project management and project planning	
€ 26,684,804.97	total project expenditure	
€ 4,691,551.53	of which Help funds	



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